



Job Description

Position Title: Fire & Water Restoration Technician

Reports To: Director of Mitigation

Department: Mitigation

Classification: Full-Time, Non-Exempt

Salary: \$23–\$33/hr. (based on experience & certifications)

Position Overview

If you're looking for a rewarding career with growth potential that makes a direct impact on the lives of others then apply to be part of our first-response restoration team helping homeowners and businesses recover from fire, water, mold, and storm damage. We're looking for skilled technicians to join our team. If you're calm under pressure, great with people, and ready for hands-on work with real impact, this is the place for you.

We are an independent, locally owned, family-run business with roots in construction and a passion for providing high-quality work and superior customer service. We believe in using our heads and our hearts to solve restoration problems with skill and confidence, ensuring our customers are treated with empathy and kindness every step of the way.

What You'll Do

- Respond to fire, water, mold, and storm losses
- Perform water mitigation, fire/smoke cleanup, odor removal, and mold remediation
- Document damage, equipment readings, and daily progress
- Demolition and removal of building materials and debris
- Inventory, pack, clean, and move customer contents
- Clean floors, walls, carpets, and occasional furniture
- Maintain equipment and company vehicles
- Participate in rotating on-call shifts (overnights/weekends; bonus eligible)
- Other duties as assigned

If you qualify for a Lead Technician position you will also:

- Conduct inspections and create drying/remediation plans
- Oversee field technicians and ensure protocol compliance

Requirements

- **Technician:** 1–3 yrs restoration or construction experience
- **Lead Technician:** 3–5+ yrs restoration; leadership preferred
- IICRC certifications and NYS Mold Remediation Technician license preferred (or willing to obtain in 90 days)
- Able to lift 50+ lbs., climb ladders, and work in confined spaces
- Comfortable working around water, sewage, mold, and contaminants (with PPE)
- Strong communication and customer service skills

A clean driver's license and reliable transportation are required. Must pass a pre-employment background check and drug screening.

Benefits

- Competitive hourly pay + bonus potential
- Paid Time Off/Paid Holidays
- 401(k) with employer match
- Medical, dental, and vision insurance
- Employer-paid training & certifications
- Advancement opportunities

Experience

- Water damage restoration: 2 yrs (required)
- Fire restoration: 2 yrs (required)

If you're hardworking, compassionate, and ready to grow in the restoration field, we'd love to meet you.